

# GOVERNOR SUMUT MONITOR SOLUTION OF PDAM TIRTANADI BILL

Sunday, 16 March 2021 - Edward Silaban

**MEDAN, Waspada.co.id** - Governor of North Sumatra (Gubsu), Edy Rahmayadi, ensures will monitor the process of solution of PDAM Tirtanadi bill towards the community. It is said, that the bill is not excessive. According to him, during this system of work of the meter and the payer is different, so it must be adjusted.

"There are many who have their prices lowered, there are those who must be forced to go up, after running again normal according to the rules," said Edy at Aula Tengku Rizal Nurdin, Jalan Jenderal Sudirman No. 41 Medan, Sunday (15/3).

The adjustment, continued Edy, is done to clean up those who play with prices that have already been set. The policy is also done to meet the need for clean water for the community.

"If not, people will play with prices. Directly it has been reported to me, it has been presented too. Later we will see the results, if not the water of 11 liters per second will not be met," he said.

Besides that, related to the lack of socialization of the system, from manual to electronic, Edy said that he encourages such socialization.

"My order is socialization, I assure this will be monitored," he said.

Previously, the Head of the RI Representative Office of North Sumatra (Sumut), Abyadi Siregar emphasized, will soon test the service of the Regional Water Supply Company (PDAM) Tirtanadi Sumut towards the community.

The matter was said by Abyadi, because many citizens who complain about the PDAM Tirtanadi bill. Because of this, the Ombudsman also opened a public complaint office for 7 days ahead.

Meanwhile, a citizen of Medan, Kecamatan Helvetia, Ezzy Herzia (56) previously, visited the Ombudsman RI Representative Office of Sumut regarding the bill of PDAM Tirtanadi which he owned that was excessive up to Rp4 million.

According to Ezzy, the bill at his home is usually only around Rp200 thousand every month, but the bill is gradually starting to rise since December 2020, up to March it has increased sharply to Rp4,236,000.

On the other side, the Observer of Budget and Public Policy, Siska Barimbing said, the response that was given by the Director General (Dirut) PDAM Tirtanadi, Kabir Bedi, is very unsatisfactory to the community.

According to him, PDAM Tirtanadi must work professionally and advance the public service standard. One of them is transparency of service through the information system.

"If there is an increase in rates or a change in the system as a BUMD. It must be announced or socialized in advance so that customers have known it first," said Siska. (wol/man/data3